





















All Standard Custom

	Name ^	Description	Owner
   	by category		System Administrator
   	Customers		System Administrator
	Expired Issue Report	Expired issues over selected range.	System
	Hourly Increment	Lists popular search phrases entered and their corresponding filters in the specified time frame"	System
	Issue Activity By Date	Issue activity over selected range.	System
	Issue Count By Category	Returns a daily count of issues grouped by category	System
	Issue Count by Filter & Custom Field	Count of issues by custom field in the specified time frame	System
	Issue Count by Staff	Returns a daily count of issues grouped by status and staff member	System
	Issue Count by Status	Returns a daily count of issues grouped by status	System
	Issue Staff Status	Summary of issues by Staff and Status.	System
	Issue Summary by CLOSED Date	Issues that were closed in the specified date range.	System
	Issue Summary by Date	Summary of key issue details over a range of dates.	System
	Issue Summary By Date With Group	Issue Summary by Groups for a Create Date range and Status	System
	Keyword Searches	Activity of all searches performed by your customers within a range of days. This helps you see what most concerns your customers.	System
   	Last Created issues		System Administrator
	Percent Issues Answered	Returns a percent of issues answered in time frame	System
   	Perf agent test		System Administrator
   	Public	Public Issues	System Administrator
	Rating Information	Listing of how issues were rated by users, including feedback.	System
	Staff Performance	Summary of staff activity.	System
	Staffing Issue Thread Report	List staff and departments with number of threads handled and issues closed	System
	System Usage Report	Overall system activity.	System
   	test	sdfs	System Administrator
	Top Questions Viewed by Filter	Lists issues viewed and their corresponding filters in the specified time frame	System